

PH: 972080 : MAJOR HEALTH SYSTEMS DEVELOPMENT PROGRAMME

KEY WORD : EVALUATION / HEALTH SUPERVISORS

AMPORN BOONNAK: THE EVALUATION ON HEALTH SUPERVISORS TRAINING PROGRAM IN CHUN DISTRICT, PHAYAO PROVINCE. THESIS ADVISOR: ASSOCIATE PROFESSOR PRIDA TASANAPRADIT, M.D., 109 pp. ISBN 974-9599-15-2

The study on The Evaluation on Health Supervisors Training Program, Chun District, Phayao Province. The objectives of the study were: 1) to evaluate knowledge and understanding on supervision principles and technical knowledge on problems solving process, 2) to evaluate knowledge and skills on problems solving process of supervised staffs, 3) to evaluate supervised staffs' satisfaction towards supervision. The study samples composed of 10 District Supervision Team and 18 supervised staffs from 6 health centers in Chun District. There were 3 sets of questionnaire as the tools for data collection, which focused on supervisors' knowledge, knowledge and skills on problems solving process, and supervised staffs' satisfaction towards supervision. All sets of questionnaire examined by persons with qualifications. The questionnaire on staffs' satisfaction resulting 0.82 reliability, data was analyzed by SPSS Program. While, frequencies, percentage, means, standard deviation, and the comparison on different results of pre and post test scores were used by WilCoxon Signed Rank Test and resulting .05 statistically significance. The study from general information found that most supervisors were female (6 persons) than male (4 persons), and their age (7 persons) were between 31-40 years old with the average age of 38.5 years old. Most supervisors (7 persons) had received Bachelor Degree.

Working years of most supervisors (7 persons) were over 15 years. 18 Supervised staffs were health staffs who worked at health centers more female (13 persons) than male (5persons). Most of them age between 20-30 year old (10 persons). The average age was at 33.1 year old. Most of health staffs (11 persons) received academic diplomas. The average working years was at 10.5 years.

The result on supervisors' knowledge was, the average score of pre and posttest shown the difference at .05 statistically significance. The assessment on knowledge and skills of 18 supervised staffs from 6 health centers resulted that, every health center possessed knowledge and skills on problems solving process at high level (every health center obtained the score over 80 points). The assessment on supervised staffs' satisfaction towards supervision found, 18 supervised staffs were very satisfied of the 5 aspects supervision.

In conclusion, the training program for health supervisors in Chun District was able to enhance knowledge and skills for supervisors as well as supervised staffs as the set objectives.

Field of study Health Systems Development Student's signature

Academic year 2003 Advisor's signature